

**Easterling, Deborah**

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**From:** Easterling, Deborah  
**Sent:** Wednesday, May 25, 2011 9:45 AM  
**To:** 'James Lawrence'  
**Subject:** RE: Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

Dear Mr. Lawrence:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

**From:** James Lawrence [<mailto:lawrencej3@yahoo.com>]  
**Sent:** Tuesday, May 24, 2011 6:07 PM  
**To:** Contact  
**Subject:** Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

Carolina Water Service Inc. Protest Letter

RECEIVED

MAY 26 2011

PSC SC  
MAIL / DMS

**Letter of Protest**  
**in Docket \* \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_**

\* Required Fields

Date: \* May 25, 2011

**Protestant Information:**

Name \* James Lawrence

Mailing Address \* 116 Poplin Place

City, State Zip \* Lake Wylie, SC 29710 Phone \* 803-984-4792

E-mail lawrencej3@yahoo.com

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

I am a customer of Carolina Water Service.

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

The water provided by Carolina Water Service to us in Lake Wylie is already inflated compared to surrounding towns and cities. This water company has proven over time that they are not reliable and often do things illegally. The pollution and sewage spills into Lake Wylie are inexcusable. The increase in our water rates is partially paying for the sewage cleanup, which should not fall back to us as the customers. The residents of Lake Wylie should not be responsible for paying for the water company's mistakes. This rate increase is not a small increase and will have a direct impact on our quality of living. Included in the increase is the cost of a water meter, which has been proposed to increase from \$11 to \$19 per meter. That means I will pay \$38 before I even consume any water. There should not be a fee to have a meter in my yard, because I pay for the water coming from it. The Carolina Water Service should be held liable for the sewage cleanup, not the residents. They should not be allowed to simply increase rates by 40% to make up for their inefficiencies. Other water companies in the area are held to high standards and are a lot more respected by their community. If Carolina Water Service can not perform to the standards of other water companies in the area, they need to be removed and replaced.

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***  
(This section should be completed.)

Yes